“I take it day by day. Of course, there are still struggles, that’s life. But, it’s not what it used to be — all thanks to the GI Forum, the case workers, and the wonderful people that they have assigned to our cases.”

— Ebony, U.S. Army veteran

Stand Down 2018
Dear friends and supporters,

Over the past year, the American GI Forum National Veterans Outreach Program (NVOP) has maintained a steadfast commitment to serving our nation’s veterans and their families. I admire the hard, persistent work that our team did to keep this promise and the efforts they made to foster independence and resiliency in each of the individuals we serve. Each of our program directors, case managers, intake specialists, accountants, MIS specialists, and NVOP staff members made it possible for us to achieve great declines in veteran homelessness and unemployment over the past 12 months, and they strengthened relationships with community-based organizations that allow us to maintain this success locally, regionally, and nationally.

Because of our team at the NVOP, veterans and families have greater access to safe and affordable housing, meaningful and well-paying careers, and the tools that employers can leverage to help build our economy. Our veterans gained immense skills during their time as NVOP clients and our programs continue to serve as a blueprint for this critical work to continue into the next decade and beyond.

Moving forward, I have no doubt that 2019 will be as productive, determined, and innovative as the 45 years behind us. While more work remains, I am confident that with your loyalty and support, we will make sure that all veterans are provided with the opportunity to fulfill the American dream.

Thank you for your dedication, and I look forward to great things in 2019!

Carlos Martinez
President and CEO
OUR MISSION
The American GI Forum National Veterans Outreach Program (NVOP) is a non-profit organization that has proudly served veterans and families for more than 45 years with employment assistance, housing support, emergency needs, economic opportunities, and other life-saving supportive services. Our commitment to the veteran community has changed more than 450,000 lives, and we continue to serve hundreds of former service members and their families every day.

HISTORY
The NVOP, headquartered in San Antonio, Texas, is recognized nationally as a premier community-based service provider specializing in services for veterans with special needs. From the beginning, NVOP has accomplished its mission by advocating for improved care and services for veterans of the Vietnam era, and it has evolved over the past four decades to be at the forefront of services for post-9/11 veterans and other service members transitioning to civilian life.

2018 ACCOMPLISHMENTS

- 662 veterans placed in safe and stable housing
- 1,462 veterans & individuals secured well-paying jobs
- 2,144 veterans & individuals received supportive services like clothing, food, and transportation
MORE THAN $12 MILLION RAISED IN 2018

### Benefits

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veterans &amp; Families Housing</td>
<td>$4,080,078</td>
</tr>
<tr>
<td>Employment Services</td>
<td>$3,731,042</td>
</tr>
<tr>
<td>Disabled VETS Work Center</td>
<td>$1,789,895</td>
</tr>
<tr>
<td>Administration</td>
<td>$1,278,154</td>
</tr>
<tr>
<td>Housing for Elderly and Handicapped</td>
<td>$1,175,903</td>
</tr>
<tr>
<td>Veterans &amp; Non-veterans Supportive Services</td>
<td>$182,521</td>
</tr>
<tr>
<td>Individual Donations</td>
<td>$23,333</td>
</tr>
</tbody>
</table>

### By Category

- **Donations**: $23,333 (1%)
- **Supp. Svcs**: $4,080,078 (1%)
- **Elderly Housing**: $3,731,042 (10%)
- **Admin**: $1,789,895 (10%)
- **VETS Work Center**: $1,278,154 (15%)
- **Employment Svcs.**: $1,175,903 (30%)
- **Housing**: $825,521 (33%)
This year’s American GI Forum of the U.S. 70th Annual National Conference honored the American GI Forum National Veterans Outreach Program’s (NVOP) President and CEO Carlos Martinez at an appreciation luncheon on Friday, July 27. Service without self-regard has been the central theme of Carlos’ 45 years at the NVOP, and we were excited to honor him with over 400 business, civic, and community leaders at this special event.
DONOR SPOTLIGHT

Gerald, a U.S. Air Force veteran who received services from NVOP’s transitional housing program, received a surprise $10,000 donation from the San Antonio Spurs and Ashley Home Store at the Spurs Military Appreciation Night to furnish his new apartment. Thank you to the Spurs and Ashley Home Store for helping this veteran transform his house into a home!

In today’s world, computers are an essential tool for a successful job search. Thanks to Alamo AFCEA’s $5,000 donation, the NVOP Veterans Computer Resource Lab is getting a much needed upgrade. Enhancements will include greater access to Wi-Fi, improved workstations, and video training. Thank you Alamo AFCEA for this incredible support!
On Friday, November 2, the American GI Forum National Veterans Outreach Program (NVOP) hosted its 21st Annual Stand Down for Homeless Veterans. The Stand Down is a one day event that provided more than 300 veterans and individuals with coffee and pastries, refreshments all day, a hot meal at noon, and an array of services including flu shots, mental health services, free haircuts, clothing for men and women, housing assistance, employment support, and giveaways from more than 50 community partner agencies in attendance.
The National Veterans Outreach Program (NVOP) was proud to host its 5th Annual Veterans Day Golf Tournament at the Quarry Golf Club on November 9, 2018. More than 25 sponsors and 120 golfers gathered on this day to raise over $16,000 to fund immediate veteran needs such as housing assistance, childcare, emergency food, utility costs, and transportation.
In the summer of 2018, more than 100 Zachry employees gathered to assemble 140 hygiene kits and distribute them to the veteran residents at NVOP’s Residential Center. During this activity, veteran residents had the chance to visit with Zachry volunteers and helped to assemble the kits consisting of soaps, toothpaste, and body wash. Thank you to the Zachry team for supporting our veterans!

Former State Representative Joe Farias hosted a veterans clothing drive in the summer of 2018 to benefit the NVOP’s Stand Down for Veterans. During the fundraiser, Representative Farias welcomed more than 100 donors to his home and collected 45 boxes of clothing for homeless veterans and individuals. Rep. Farias is a Vietnam veteran who served in the Texas House of Representatives for 10 years.
George, a recent participant of NVOP’s Texas Veterans Outreach Program (TVOP), is a U.S. Navy veteran who was responsible for performing a wide variety of maintenance and repair tasks on Navy-operated ship repair facilities. When George left the military, he felt that he would be able to easily carry his expertise to the civilian workforce. However, it was not until he connected to the TVOP Houston program that he was able to gain access to a wide range of veteran-friendly companies and employers with availability in their maintenance departments. George now works as part of the Marriott Marquis Hotel Banquet House Personnel team in Houston and is successfully using his proficiency in maintenance and repairs to continue thriving in his new career! For more information on NVOP’s veteran job placement programs, visit www.agif-nvop.org/ServicesEmploymentTrainingPrograms.aspx.
Edith served in the United States Army for 12 years before moving to San Antonio. After relocating, Edith faced many challenges, including struggling to find employment and housing that was near good job opportunities. As a result, she was forced to live in her vehicle and had nowhere to turn. Edith soon met Isaac, NVOP Case Manager, and was presented with multiple housing options throughout the San Antonio community. Isaac not only helped Edith with a place to live but he also supported her throughout the job search and interview process. After just a few weeks of attending hiring fairs, Isaac connected Edith to one of San Antonio's largest school districts where she is now earning a steady income in their transportation department. “The housing services provided at AGIF were a major part of turning my life around. I will recommend and let every veteran know about this wonderful program,” Edith proudly testified. For more information on NVOP’s rapid rehousing services, visit [http://www.agif-nvop.org/Housing/RapidRehousingProgram.aspx](http://www.agif-nvop.org/Housing/RapidRehousingProgram.aspx)
“I never thought I would be homeless, but sometimes, life takes a turn and there you are without a place to sleep at night.” That is where David found himself after falling on hard times and losing his home in New Mexico. “I had heard about the job services in San Antonio but because I am not a veteran, I wasn’t sure what was available to me,” David said. That is when he met NVOP Outreach Specialist, Roy, who immediately connected him to Emilio, a case manager at the NVOP who is well-versed in quickly finding the right employment for his non-veteran clients. Emilio ensured that David got the proper attire, new shoes, and other basic essentials throughout his journey to full-time employment and self-sufficiency. For information on how to get in touch with case managers like Emilio, visit: http://www.agif-nvop.org/ContactUs.aspx
Veterans Enterprises of Texas (VETS) plays an integral role in the continuum of care that the NVOP offers veterans. It is a job opportunity for disabled individuals and it is also a supportive work environment for those reintegrating into the workforce after years of instability. In 2018, the team at VETS produced 35,901 U.S. Army retirement kits for retiring soldiers around the world and continued to serve major government and private sector clients such as the U.S. Postal Service and Callaway Golf. For more information on VETS, visit http://www.agif-nvop.org/WorkCenters.aspx
2019 GOALS

Expand the availability of mental health services for veterans and their families

Sustain the end of veteran homelessness by continuing Housing First approach

Continue to grow donor base to fill gaps in services and fulfill unmet needs for veterans and individuals in need
Texas Veterans Outreach Program
Supportive Services for Veteran Families
Rapid Rehousing Program
Residential Center for Veterans
Transitional Housing Grant & Per Diem Program
Homeless Veterans Reintegration Program
USAA Sustaining the End of Veteran Homelessness Program
TWC Employer & Community-Based Organization Partnerships Initiative
Veterans Enterprises of Texas (VETS) Box Manufacturing Company
Disabled VETS Work Center
USAA
Texas Workforce Commission
South Alamo Regional Alliance for the Homeless
U.S. Department of Housing & Urban Development
U.S. Department of Labor
U.S. Department of Veterans Affairs
U.S. Army
Pratt Industries
U.S. Postal Service
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Vice Chair
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Residential Center: 519 N. Medina, San Antonio, TX 78207
Veterans Enterprises of Texas: 219 Tampico, San Antonio, TX 78207
Website: www.agif-nvop.org
Toll Free #: 1-877–JOB-4VET (562-4838)
Thank you for an incredible year!